



AMAZON LISTING RECOVERY JOURNEY

From Complaint to Reinstatement



PROTECT
YOUR BUSINESS



RESOLVE
COMPLAINTS



RESTORE
YOUR LISTINGS



RECOVER
YOUR SALES

02 COPYRIGHT COMPLAINT RECEIVED

Amazon notified us of a DMCA copyright complaint

May 21, 2026

We've received your Amazon.com listing counter notice



Hello,

We received your counter notice and the same will be processed and sent to the complainant within 48 hrs. Please note that per Digital Millennium Copyright Act (DMCA) the complaining party has up to 10 business days from their receipt of your original counter notice to file a lawsuit in response. The DMCA also requires your listing(s) to remain disabled during this 10 business day period. Should the complainant file a lawsuit in response, you will be notified of the same and the content will remain inactive. Please be patient with us as this process may take up to 16 days before we can respond with a decision on your reinstatement request. No further action is required from you at this point.

For more information about Digital Millennium Copyright Act (DMCA), please visit the U.S. Copyright Office website (<https://www.copyright.gov/>).

Complaint ID: 19861092781

ASIN: BOGGGW96KH

Title: LUREXA Candle Warmer Lamp with Timer, Adjustable Height & Dimmer, Wax Melt Lamp for Large & Standard Jar Candles, Includes 2 GU10 Bulbs, Elegant Vintage Home Decor Gift for Women & Mom(Green Red)

Thank you,
Amazon



WHAT HAPPENED?



Amazon received a DMCA copyright complaint against our listing.



As per DMCA policy, the listing was disabled during the review period.



The complaining party has up to 10 business days to file a lawsuit.



The process may take up to 16 days before a decision is provided.



Expert Approach. Timely Action. Positive Outcome.

1



EVIDENCE REVIEWED

We carefully reviewed the complaint details and verified all requirements.

2



DOCUMENTATION PREPARED

Strong supporting documents and ownership proof were organized.

3



COUNTER NOTICE SUBMITTED

A professional counter notice was submitted to Amazon for review.

4



CASE MONITORED

Continuous follow-up and case monitoring until final resolution.

“

OUR APPROACH FOCUSED ON COMPLIANCE AND RESULTS

- ✔ Ensured all DMCA guidelines were followed accurately.
- ✔ Submitted a clear and well-documented counter notice.
- ✔ Maintained communication and tracked every update.
- ✔ Worked closely to achieve a successful reinstatement.



Our goal is simple: **Protect** your brand, restore your listing, and ensure your business keeps **growing**.

04 ASIN REINSTATED SUCCESSFULLY

Appeal Accepted. Listing Restored.

June 9, 2026

Your Amazon.com selling account

amazon

Hello,

We reviewed your appeal and accepted it for the following content:

BOGGGW96KH

In an effort to protect our community, we sometimes err on the side of caution. We are sorry for any inconvenience this has caused.

To confirm that the ASIN or offer was reinstated:

1. In the Inventory section of Seller Central, select Manage Inventory.
2. Search for the ASIN or offer in question, or select Fix Stranded Inventory.
3. Edit the inactive ASIN or offer by updating the product information.
4. Save and finish.

If you are unable to confirm the ASIN or offer reinstatement, there may be additional reasons why these listings were deactivated. Please review and resolve any remaining issues by visiting your Account Health page (https://sellercentral.amazon.com/performance/dashboard?ref=tag=email_reinstatement), or you can select Account Health on the home screen of the Amazon Seller app on your iOS or Android device. The Account Health dashboard shows how well your account is performing against the performance metrics and policies required to sell on Amazon.

-- iOS: <https://itunes.apple.com/us/app/amazon-Seller/id794141485>

-- Android: <https://play.google.com/store/apps/details?id=com.amazon.sellermobile.android&hl...>



APPEAL ACCEPTED LISTING RESTORED



APPEAL ACCEPTED

Amazon accepted our appeal after reviewing the case.



ASIN RESTORED

The ASIN is now reinstated and active in Seller Central.



LISTING ACTIVE AGAIN

The product is live and visible to customers.



BUSINESS BACK ON TRACK

Sales and ranking impacted during the suspension are now recovering.



ANOTHER SUCCESSFUL RECOVERY

We help sellers overcome challenges and protect what they've built.



Thank You!

YOUR TRUSTED AMAZON GROWTH PARTNER



Amazon
Authorized Partner



5000+
Cases Resolved



Registered in
UK & USA



6+ Years
of Experience



20% Upfront
80% After
Resolution



Complete
A-to-Z
Account Management



**READY TO RESOLVE YOUR
AMAZON ACCOUNT ISSUES?**

We're here to help!



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Email
Amazon@dastan.uk



Website
dastan.uk



Let's Grow Your Amazon Business Together.